VGO

VGo Expert

VGo enables you to have the **right person in the right place** *and* **at the right time**. VGo can be used for remote management by team leaders and department heads, for telecommuting by travelling VIPs, for telehealth by select health care specialists, by graduate school class teaching by remote professors, by distant mentors for remote coaching, and for training by busy knowledge workers.

VGo Monitor

Check on your facilities, provide a first response to an alarm, observe contractors, increase security at a low cost. Use VGo to **look around even when** *you're not around.*

VGo Visit

Use VGo to **visit people and facilities** in situations where you would normally have to be there to get the full benefit. Healthcare organizations can make VGo available to family members of the residents in their senior care facilities and hospitals. Divisional managers can catch up with their peers to find out what's really going on. Any organization can use VGo to transport personnel on demand to **increase productivity**.

Introducing *VGo*®
A Breakthrough in Audio-Video Communication
Secure, Simple, Affordable

- See, hear, talk, and **move** in any location – be in two places at once

- Mobility enhances your effectiveness at a distance by freeing you from the bounds of a conference room or office

- 100% remote controlled – be fully-empowered even though you are not there at the remote site

- High quality audio / video and easy remote driving via any PC or laptop with an internet connection makes it feel like you're really there

- Advanced security controls and privacy policies mimic real life

- WiFi connectivity, battery power, and advanced robotics for driving deliver complete freedom of movement

VGo is an entirely new solution that hasn't been available until now. VGo gives you the ability to not only *be* in a distant location, but also to move around in that location. Remote people can go to where they are needed to get the job done without the cost and inconvenience of travel. VGo increases productivity by enabling anytime face-to-face interaction, not just in the conference room or behind the desk, but now anywhere in your facility. With VGo, you don't make a call – *you just go there* – your presence is established remotely via VGo's physical presence. Vgo's remote controlled mobility and physical presence makes it something totally different than a video conferencing session.

VGo utilizes standard ubiquitous Wi-Fi and broadband networks for its remote operation, allowing users to leverage their existing IT environment. The solution does not require any special actions on the part of people in the location of the VGo; people interact just as if the remote VGo-user were there in the flesh.

Disciplined engineering has produced a graceful and intelligent form factor, a simple yet powerful remote control user interface, high quality video images and amazing audio pickup and fidelity. All without the need for time consuming setup and training. ***When you can't be there, VGo there!***

"We used VGo for remote management and coaching of our outbound call center staff. Over a Quarter, we measured our performance using VGo, and realized a 30 percent increase in sales".

→ Neil, CEO of a rapidly growing internet business

©2010 Vgo Communications, Inc.

Specifications

48" H x 13" W x 15" D

18 lbs (using the standard 6 hr battery)

22 lbs (using the 12 hr long-life battery)

Independent dual motorized drives

0 to 2.5 ft/sec variable speed

Obstacle and cliff detection sensors

Auto-docking for battery re-charging

2MP motorized camera w/ flash

H.264 30 fps video codec

8khz Hi fidelity audio codec

USB accessory ports

Integrated WiFi (802.11 a/b/g/n)

6" LCD display

4 microphone array, 360° pick-up

Woofer and tweeter speakers

38 illumination & status LED lights

Integrated touchpad user controls

Speech processor

Remote operation PC App

Box Contents

The VGo

Handheld local controller

Battery

Charging Dock & Power cord

Documentation

Remote PC / Laptop Minimum Requirements

Windows 7, Vista, or XP
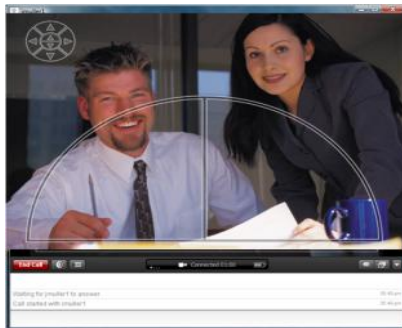
Dual Core 2.0 GHz

1 MB RAM

Camera, MIC, speakers

Network Requirements

802.11 a/b/g/n wireless coverage for the VGo (PC can be wired or wireless) with WEP, WPA, WPA2 or unsecured

768 Kbps Internet upload speed

Open outbound ports: 5222, 3478, 443, 80

VGo
How it All Works

VGo's unique capability is in its remotely controlled mobility combined with two-way video and audio communications. The solution comprises two primary elements:

- The VGo - The remote controlled mobile device that represents you in a distant location.

- The VGo PC App - The software application that is downloaded to your PC that you use to initiate connectivity, see and hear the far end and drive the VGo.

Calls run over the internet with the help of VGoNet, a special cloud computing network that manages everything so you don't have to.. The network was especially designed to handle the complexities of a solution that requires real time AV communications and simultaneous robotic remote controls.

Using it is Easy

1) On your PC or laptop, bring up your VGo PC App.

2) Click the location where you need to be.

3) You're done. There is no step 3. Now you can see, hear, talk, be heard, be seen and go anywhere.   Go fast, go slow, pivot in place-- just like you would if you were there.

The view from the VGo PC App

"Only after deploying VGo did I realize that this is not video conferencing…it's more like an 'Avatar' experience. Our team leaders are now transporting themselves to different offices as part of their workflow"
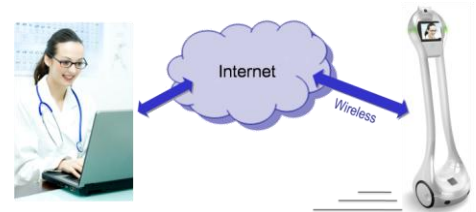
→ Sam, Director of IT/Video Communication for a multi-billion dollar financial services corporation

System Feature Highlights

- Self-contained wireless audio-video appliance

- Simple point and click user interface

- Remote user controlled mobility, volume, mute, camera lights, and hi-resolution snapshots

- WiFi and Battery status indicators

- Auto docking for battery recharging

- Strict privacy and connectivity controls

- Comprehensive Web tools for managing your VGos and the people who you let use them

- Multiple driving methods – use the one you like most

- Spoken visitor arrival announcements and text messaging

- Sensors to assist driving, avoid obstacles and prevent falling down steps

40 Simon Street
Nashua, NH 03060
603-880-8040
www.vgocom.com