Introducing VGo®
A Breakthrough in Audio-Video Communication
Secure, Simple, Affordable

- See, hear, talk, and move in any location – be in two places at once
- Mobility enhances your effectiveness at a distance by freeing you from the bounds of a conference room or office
- 100% remote controlled – be fully empowered even though you are not there at the remote site
- High quality audio / video and easy remote driving via any PC or laptop with an internet connection makes it feel like you’re really there
- Advanced security controls and privacy policies mimic real life
- WiFi connectivity, battery power, and advanced robotics for driving deliver complete freedom of movement

VGo is an entirely new solution that hasn’t been available until now. VGo gives you the ability to not only be in a distant location, but also to move around in that location. Remote people can go to where they are needed to get the job done without the cost and inconvenience of travel. VGo increases productivity by enabling anytime face-to-face interaction, not just in the conference room or behind the desk, but now anywhere in your facility. With VGo, you don’t make a call – you just go there – your presence is established remotely via VGo’s physical presence. VGo’s remote controlled mobility and physical presence makes it something totally different than a video conferencing session.

VGo utilizes standard ubiquitous Wi-Fi and broadband networks for its remote operation, allowing users to leverage their existing IT environment. The solution does not require any special actions on the part of people in the location of the VGo; people interact just as if the remote VGo-user were there in the flesh.

Disciplined engineering has produced a graceful and intelligent form factor, a simple yet powerful remote control user interface, high quality video images and amazing audio pickup and fidelity. All without the need for time consuming setup and training.

When you can’t be there, VGo there!

"We used VGo for remote management and coaching of our outbound call center staff. Over a quarter, we measured our performance using VGo, and realized a 30 percent increase in sales".

→ Neil, CEO of a rapidly growing internet business
VGo’s unique capability is in its remotely controlled mobility combined with two-way video and audio communications. The solution comprises two primary elements:

- **The VGo** - The remote controlled mobile device that represents you in a distant location.
- **The VGo PC App** - The software application that is downloaded to your PC that you use to initiate connectivity, see and hear the far end and drive the VGo.

Calls run over the internet with the help of **VGoNet**, a special cloud computing network that manages everything so you don’t have to.

### Specifications
- 48” H x 13” W x 15” D
- 18 lbs (using the standard 6 hr battery)
- 22 lbs (using the 12 hr long-life battery)
- Independent dual motorized drives
- 0 to 2.5 ft/sec variable speed
- Obstacle and cliff detection sensors
- Auto-docking for battery re-charging
- 2MP motorized camera w/ flash
- H.264 30 fps video codec
- 8khz Hi fidelity audio codec
- USB accessory ports
- Integrated WiFi (802.11 a/b/g/n)
- 6” LCD display
- 4 microphone array, 360° pick-up
- Woofer and tweeter speakers
- 38 illumination & status LED lights
- Integrated touchpad user controls
- Speech processor
- Remote operation PC App

### Box Contents
- The VGo
- Handheld local controller
- Battery
- Charging Dock & Power cord
- Documentation

### Remote PC / Laptop Minimum Requirements
- Windows 7, Vista, or XP
- Dual Core 2.0 GHz
- 1 MB RAM
- Camera, MIC, speakers

### Network Requirements
- 802.11 a/b/g/n wireless coverage for the VGo (PC can be wired or wireless) with WEP, WPA, WPA2 or unsecured
- 768 Kbps Internet upload speed
- Open outbound ports: 5222, 3478, 443, 80

Using it is Easy

1) On your PC or laptop, bring up your **VGo PC App**.
2) Click the location where you need to be.
3) You’re done. There is no step 3. Now you can see, hear, talk, be heard, be seen and go anywhere. Go fast, go slow, pivot in place-- just like you would if you were there.

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**VGo How it All Works**

**System Feature Highlights**

- Self-contained wireless audio-video appliance
- Simple point and click user interface
- Remote user controlled mobility, volume, mute, camera lights, and hi-resolution snapshots
- WiFi and Battery status indicators
- Auto docking for battery recharging
- Strict privacy and connectivity controls
- Comprehensive Web tools for managing your VGos and the people who you let use them
- Multiple driving methods – use the one you like most
- Spoken visitor arrival announcements and text messaging
- Sensors to assist driving, avoid obstacles and prevent falling down steps

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